

HOUSE RULES

CHECK IN & CHECK OUT: The time of entry to the rooms is fixed at 4:00 p.m. and the rooms must be vacated till 11:00 a.m. on the day of departure; after that time, the Casa Estrella will be entitled to charge an extra charge at the current rate.

REGISTRATION: All persons staying must register before entering the Casa Estrella.

BREAKFAST: The breakfast is served between 8:00 and 9:45 a.m. (except different agreements).

RIGHT OF ADMISSION: The Casa Estrella reserves the right of admission of occasional visits and in no case the access to the rooms would be allowed.

QUIET HOURS: It is fixed between 10:00 p.m. to 9:00 a.m. Excessive noise is prohibited at all times. Stereo and music equipment will have to be used with personal headphones. It is mandatory to reduce the noise in the terraces and in the common areas.

LIGHT AND KEYS: The guests have to turn off the light of the rooms, the air conditioners and other facilities when they are outside the room. Each client, at the end of the stay, must deliver the keys.

DAMAGES: Any damage caused by the guests to the objects, personal property or property owned by the Casa Estrella, will be their exclusive responsibility having to pay for their repair.

RESPONSIBILITY FOR LOSS: The administration disclaims all responsibility for the loss of jewelry, money, documents or other securities of any kind kept in the rooms, because there is a safe for safekeeping.

TOWELS: It is strictly forbidden to remove white towels from the room. For the pool you can use colored towels.

PETS: Pets are prohibited throughout the property. Guests arriving with pets cannot stay in the house.

OTHER: It is strictly forbidden to smoke and / or use drugs within the entire property. Accommodation is non-transferable.

To contact Milena call or WhatsApp message to +52 984 214 0445

WE HOPE THAT YOUR STAY WILL BE UNFORGETTABLE

POOL RULES

Pool hours are from 8:00 a.m. to 10:00 p.m.

The use of the pool is exclusively for guests.

Guests must use the shower and wash their feet before going into the pool.

We do not have lifeguards, swim at your own risk.

Do not leave your children alone (children under the age of 10 will have to be supervised by an adult at all times).

No noise is allowed in the pool between 10pm and 9am.

Diving in the pool is not permitted.

It is forbidden to run or play abruptly in the pool area.

The use of glass containers and bottles within the pool area is prohibited.

Casa Estrella, the owners and / or their staff are not responsible for accidents and / or injuries.

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